

Australia Post Travel 2026 Travel Mate Draw

TERMS AND CONDITIONS

Introduction

1. In these Terms and Conditions, the following words have these meanings, unless the context otherwise requires:
 - a. “Australia Post Travel Insurance Policy” means Australia Post Travel Insurance Cover managed and administered by Travel Insurance Partners Pty Limited and issued by Zurich Australian Insurance Limited.
 - b. “Commencement Date” means 20 April 2026.
 - c. “Draw Date” means 7 June 2026.
 - d. “End Date” means 31 May 2026.
 - e. “Unclaimed Draw Date” means 29 August 2026.
2. The Promoter is Travel Insurance Partners Pty Limited (ABN 73 144 049 230, AFSL 360138) (TIP) that administers and arranges the travel insurance policy directly or through its distributor, Australian Postal Corporation ABN 28 864 970 579, AR 338646 (Australia Post) (authorised representative of Australia Post Services Pty Ltd ABN 67 002 599 340 AFSL 457551).
3. These Terms and Conditions apply to the Australia Post Travel ‘\$20,000 Cash’ Draw (Promotion). Subject to these Terms and Conditions, the Promoter is offering participants a chance to win one of four prizes (Prize) comprising of (1) a AU\$20,000 cash prize, (2) \$2,500 Travelex foreign cash (AUD equivalent FX) to spend in your destination, (3) \$2,500 Travel Platinum Mastercard (AUD equivalent FX) to spend in your destination, and (4) \$2,000 luggage package from Strandbags. Mastercard, Travelex and Strandbags do not endorse, sponsor and are not associated with the Promotion in any way.
4. Information on how to enter, mechanics of entry and the prize form part of these Terms and Conditions. Entry into the promotion is deemed acceptance of these Terms and Conditions. If there is any conflict between these Terms and Conditions and any other published material, these Terms and Conditions will prevail.
5. The Promotion commences at 12:01am AEST on the Commencement Date and ends at 11:59pm AEST on the End Date (Promotion Period).
6. Any offer of Australia Post Travel Insurance is subject to the insurer deeming that the risk is acceptable in accordance with its underwriting criteria. Australia Post Travel Insurance is arranged and promoted by TIP that administers and arranges the travel insurance policy directly or through its distributor, Australia Post (authorised representative of Australia Post Services Pty Ltd). Any advice is general only and does not consider an individual’s objectives, financial situation and needs. Before purchasing a travel insurance policy, consider if the product is right for you by reading the [Product Disclosure Statement and Financial Services Guide](#). Please also read the [Target Market Determination available on the Australia Post website](#).
7. Australia Post is not the Promoter, as the promotion is run by TIP who is responsible for any Prize draws. Australia Post may facilitate the delivery of prizes by acting as a collection point or a mailbox for prize distribution. TIP is the main contact for customer enquiries/complaints and claims.

Eligibility and Participation

8. In order to be eligible to participate in the Promotion, participants must meet all of the following criteria (Eligible Participant).

During the Promotion, the Eligible Participants must:

- a. purchase a new Australia Post Travel Insurance Policy through the website <https://auspost.com.au/travel-insurance> and ensure the Australia Post Travel Insurance Policy purchased pursuant to this Promotion remains active and valid for a period not less than 21 days from the purchase date; and
- b. be listed as a traveller noted in the new purchased Australia Post Travel Insurance Policy;
- c. be an Australian resident aged 16 or over at time of entry (participants under the age of 18 are only eligible to enter the Promotion subject to parental/guardian consent);



- d. provide the Eligible Participant's full name and valid email address;
 - e. not be an officer or employee of the Promoter, its related bodies corporate, nor an immediate family member of any such person; and
 - f. not be an officer or employee of any agent or service provider of the Promoter directly associated with the conduct of the Promotion, nor an immediate family member of any such person.
9. Each Eligible Participant will receive a maximum of one (1) entry into the Promotion per Australia Post Travel Insurance Policy purchased during the Promotion Period, regardless of whether the policy is purchased through the website specified in clause 8(a) or via a third party aggregation platform such as Compare the Market or iSelect, and each entry having an equal chance of winning the Prize.
 10. The Prize draw will take place at 118 Mount Street, North Sydney NSW 2060 (Draw Location) at 3:00pm (AEST) on the Draw Date.
 11. The total prize pool for the Promotion is AU\$27,000. A total of four (4) Eligible Participants (each, an Eligible Winner) will be drawn at random via electronic draw on the Draw Date or Unclaimed Draw Date, as is relevant. Each Eligible Winner will receive one (1) of the four (4) individual Prizes. In addition, five (5) reserve entries will be drawn at the same time and by the same manner as the Eligible Winners and will be recorded in the order drawn. Reserve entries will be used if an Eligible Winner does not complete or pass the applicable cooling-off period, declines to accept the Prize or is found to be ineligible to accept the Prize. In such an event, the Prize will be awarded to the next eligible reserve entry drawn.
 12. The Eligible Winners will be notified in writing via their nominated email address within two (2) business days of the Draw Date. The Eligible Winners' first initial, surname and post code will be published on the terms and conditions page of the Promoter's Website within 28 days of the Draw Date and will remain on the Promoter's Website for no less than 28 days. All reasonable steps will be taken by the Promoter to notify the Eligible Winner.
 13. The Prize will be deemed unclaimed if the Promoter is not reasonably able to contact the Eligible Winner within three (3) months and one (1) day of the relevant Draw Date via the Eligible Winner's contact details provided at the time of entry into the Promotion.
 14. If the Prize remains unclaimed, an unclaimed prize draw (Unclaimed Prize Draw) will be held at the Draw Location, at the same time and via the same method advised in clauses 11 and 12 on the Unclaimed Draw Date, subject to any written directions made under applicable State or Territory Legislation.
 15. The Unclaimed Prize Draw Eligible Winner will be notified in writing via their nominated email address within two (2) business days of the Unclaimed Draw Date. The Unclaimed Prize Draw Eligible Winner's first initial, surname and post code will be published on the terms and conditions page of the Promoter's Website following the Unclaimed Prize Draw and will remain on the Promoter's Website for no less than 28 days.
 16. The cash Prize will be awarded via electronic funds transfer. The Eligible Winner, or Unclaimed Prize Draw Eligible Winner, must provide the Promoter with their correct and valid Australian bank account details, including bank account name, BSB and account number, to receive the Prize.
 17. The Promoter will arrange for the Prize to be delivered to the Eligible Winners (or Unclaimed Prize Draw Eligible Winners) as per the below:
 - a. AUD \$20,000 cash prize to a nominated bank account within 10 business days of receiving the winner's details.
 - b. \$2,500 Travelex foreign cash (AUD equivalent FX as determined by the issuer) to a nominated collection point such as a specified post office or address.
 - c. \$2,500 Travel Platinum Mastercard (AUD equivalent FX as determined by the card issuer) to a nominated collection point such as a specified post office or address.
 - d. \$2,000 luggage package from Strandbags to a nominated collection point such as a specified post office or address.

The Promoter has no further responsibility in terms of delivering the Prize once the Prize has been delivered to the nominated bank account using the details provided by the Eligible Winner (or Unclaimed Prize Draw Eligible Winner).



18. Unless expressly stated within these Terms and Conditions, all other expenses become the responsibility of the Eligible Winner.

Privacy Statement and Marketing Consent

19. The Promoter is committed to protecting Personal Information and agrees to be bound by the Privacy Act 1988 (Cth). The Promoter's privacy policy is available on the website www.australiapost.com.au. It contains information about how participants can complain about a breach of the Australian Privacy Principles and further details of how the Promoter will collect, store, use and disclose Personal Information can be found there. In these Terms and Conditions, Personal Information has the meaning given to it in the Privacy Act 1988 (Cth). Entrants can gain access to, update or correct any of their Personal Information held by the Promoter by contacting the Promoter's Privacy Officer at privacy.officer@travelinsurancepartners.com.au
20. Personal Information is collected by the Promoter in order to conduct this Promotion and for the purpose of facilitating the delivery of the Prize. If the Personal Information requested is not provided, then a person will be ineligible to participate in this Promotion. By entering into the Promotion, the participants consent to the Promoter disclosing the Personal Information to any regulatory authorities or to the Promoter's related entities, using the Personal Information to process and validate the participant's claim for the Prize, and to arrange delivery to the participant (if eligible).
21. By entering the Promotion, Eligible Participants acknowledge that a further primary purpose for collection of the participant's Personal Information is to contact the entrant in the future with information about the Promoter, including special offers, market research or to provide marketing materials via any medium including mail or any other form of non-real time electronic, emerging, digital or conventional communications channel whether existing now or in the future.
22. The Promoter will never sell an Eligible Participant's Personal Information to other companies; however, the Promoter may share an Eligible Participant's Personal Information with its Australian and overseas related companies, promotional partners, servants, employees, agents and trusted third parties, who may contact the Eligible Participant for their legitimate commercial purposes. Some of these parties may be located outside of Australia, including but not limited to Japan, Philippines, Singapore, South Africa, United Kingdom, Canada, Israel, and the United States of America and Eligible Participants understand and acknowledge that Australian Privacy Principle 8.1 will not apply to such disclosures of their personal information. By entering the Promotion, Eligible Participants acknowledge and agree that the Promoter and any applicable third parties may use their Personal Information in the manner set out in this condition.

General

23. This Promotion is not available in conjunction with any other promotion or offer, and the Promoter reserves the right to disqualify any person from receiving the Prize if any of the following occurs:
 - a. If it suspects fraudulent activity; or
 - b. for a breach of these Terms and Conditions; or
 - c. if it decides the person has not acted in good faith; or
 - d. for any false or misleading conduct of any kind.
24. Incomplete, indecipherable or illegible entries will be deemed invalid. Any incorrect details submitted by a participant may render the corresponding entry invalid.
25. The Prize is not refundable, reloadable, transferable, or exchangeable and cannot be taken as physical cash (other than the cash Prize). All taxes which may be payable as a consequence of receiving the Prize and are the sole responsibility of the Eligible Winner.
26. To the extent permitted by law, the Promoter reserves the right in its sole discretion or subject to any written directions from a regulatory authority, to modify, suspend, terminate, withdraw, or cancel the Promotion, including varying the Terms and Conditions at any time without notice.
27. The Promoter reserves the right to request that an Eligible Participant provides supporting documentary evidence of their identity (e.g. driver's licence, passport, birth certificate). If the Eligible Participant fails to do so, or the Promoter determines the Eligible Participant does not meet the eligibility of an Eligible Winner, the Eligible Participant will not be eligible for the Prize.



28. The Promoter and Australia Post (including their officers, employees and agents) will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) including any theft, unauthorised access, third party interference, any technical difficulties or equipment malfunction, or personal injury (including loss of opportunity) suffered or sustained in connection with the Promotion, or the receipt, acceptance, or use of the Prize (whether negligent or not), except for any liability that cannot be excluded by law (including any applicable consumer guarantee under the Australian Consumer Law).
29. The Promoter reserves the right to substitute the Prize with another incentive of the same value, unless prohibited by law.
30. In the event of a dispute concerning the conduct of the Promotion or claiming a Prize, Eligible Participants agree that the decision of the Promoter will be final.

Permit Authorisation

T&Cs apply. 10% off Travel Insurance offer ends on 31 July 2026 and Prize draw offer ends on 31 May 2026. This draw is authorised under NSW Permit TP/04994, ACT Permit TP 26/00690 and SA Permit TP26/533.

