



Additional information: Please provide any additional information that may help us in assisting with your dispute.

**Statutory declaration**

I, \_\_\_\_\_  
Full Name Occupation  
\_\_\_\_\_  
Street address Suburb State Postcode  
of

do solemnly and sincerely declare and confirm that I neither authorised, participated nor performed the above transaction(s) and I have not given my card to anyone else or colluded with anyone to make this transaction on my behalf. I have no objection to a full investigation being made with the named company and I have no objection to police involvement, should this prove to be necessary.

And I make this solemn declaration by virtue of the Statutory Declarations Act 1959, and subject to the penalties provided by that Act for the making of false statements in statutory declarations, conscientiously believing the statements contained in this declaration to be true in every particular.

Signature of person making the declaration  
.....

Declared at \_\_\_\_\_ the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_

*Signature of person before whom the declaration is made Title of person before whom the declaration is made*

Before me  
.....

A statutory declaration under the Statutory Declarations Act 1959 may be made before the following persons:-

- (a) A Legal Practitioner;
- (b) A Justice of the Peace;
- (c) A Commissioner for Affidavits
- (d) A Commissioner for Declarations;
- (e) A Notary Public;
- (f) A person before whom a statutory declaration may be made under the law of the state in which the declaration is made;
- (g) An Australian Consular Officer or an Australian Diplomatic Officer as defined by Section Two of the Consular Fees Act 1955; or
- (h) Any other person listed in Schedule 2 of the Statutory Declarations Regulations 1993.

Please email the completed form to; [prepaidmgmt\\_ppc\\_disputes@mastercard.com](mailto:prepaidmgmt_ppc_disputes@mastercard.com)

Privacy Notice: Mastercard Prepaid Management Services & Australia Post are collecting your personal information for the purposes of investigating the disputed transaction. Without this information we will be unable to provide you with the services sought. We may also be required to pass on your personal information to Heritage and People’s Choice Limited trading as Heritage Bank (issuer of the card) or other third party service providers in order to properly investigate your dispute.